

## **PERFORMANCE MANAGEMENT FRAMEWORK**

### **Aim**

- 1.1 To provide an update to the Integration Joint Board on the development of the Performance Management Framework including current performance against measures as we progress delivery of the integrated services as outlined within the Strategic Plan.

### **Background**

- 2.1 The integration of health and social care has two key objectives which are mutually reinforcing - securing better outcomes and experiences for individuals and communities and obtaining better use of resources across health, care and support systems at national and local levels.
- 2.2 The National Health and Wellbeing Outcomes provide a strategic framework for the planning and delivery of health and social care services. They are high-level statements of what health and social care partners are attempting to achieve through integration and ultimately through the pursuit of quality improvement across health and social care.
- 2.3 The IJB is responsible for planning and ensuring the delivery of a wide range of health and social care services, to ensure the achievement of the national outcomes. The Strategic Plan set out how this should be achieved at a strategic level and the commissioning and implementation plan gives more detail in relation to the specific expectations for change, delivering the National Health and Wellbeing Outcomes. The IJB are also required to publish an annual performance report which will set out how we are improving the National Health and Wellbeing Outcomes. These reports will include information about the core suite of integration indicators as set by the Scottish Government, supported by local measures and contextualising data to provide a broader picture of local performance.

### **Summary**

- 3.1 NHS Borders and Scottish Borders Council both have organisational performance frameworks already in place. The intention locally is to minimise / avoid duplication with these and the IJB performance framework as far as possible. A “Core Suite” set of 23 Integration Indicators has been set by the Scottish Government, developed from national data sources so that the measurement approach is consistent across all Health and Social Care Partnership areas. This set of core indicators underpin the 9 National Health and Wellbeing Outcomes.
- 3.2 During the IJB in April It was agreed that the framework will consist of three reporting levels. These are detailed in the paper.
- 3.3 Given the many elements of integrated care and the wide range of services delegated to Health and Social Care Partnerships it will be important to ensure our performance framework addresses as many of the key local dimensions as possible, including specific sub-sets of indicators for particular groups of service users and also information at a locality level. This wider dataset needs developed as commissioning matures through the IJB.

- 3.4 It was therefore agreed during the April Board that performance reports to the IJB, for the first 12 months, include only level 1 and level 2 measures.
- 3.5 It should be noted that the framework will require to remain flexible over the first 12 months as it will be subject to amendment as discussions progress within the Partnership moving forward. The Strategic Planning Group will provide direction and leadership to ensure progress and delivery against the Strategic Plan can be monitored through this framework.

### Recommendation

The Health & Social Care Integration Joint Board is asked to **note** the further development of the Performance Management Framework.

Members are asked to **consider** the current level 2 local indicators and **identify** and **agree** further indicators that members would wish to have included within the framework in moving forward.

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| <b>Policy/Strategy Implications</b>                           | Compliance with the Public Bodies (Joint Working) Act 2014  |
| <b>Consultation</b>   | Scottish Borders Council and Borders Health Board Directors of Finance, Chief Executives and the Chief Officer. |
| <b>Risk Assessment</b>  | As detailed within the Scheme of Integration.   |
| <b>Compliance with requirements on Equality and Diversity</b> | Compliant   |
| <b>Resource/Staffing Implications</b>                         | N/A   |

### Approved by

| <b>Name</b>  | <b>Designation</b>                             | <b>Name</b> | <b>Designation</b> |
|--------------|--|-------------|--------------------|
| Susan Manion | Chief Officer Health & Social Care Integration |             |                    |

### Author(s)

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